

An update regarding our relationship with UNC Health

UNC Health recently issued a notice to end our current contract, which remains in effect through March 31, 2024. Our top priority is to renew our relationship without any disruption and we are fully committed to engaging in productive, good-faith negotiation.

We value UNC Health as a provider and have had a longstanding relationship with the health system. We are early on in our discussions with UNC Health and plan to utilize the nearly six months remaining on our contract to work toward a long-term agreement that is affordable and sustainable for North Carolinians and employers.

It's unfortunate UNC Health has put North Carolinians in the middle of our negotiation as a scare tactic given we just recently kicked off discussions on a new contract. UNC Health's decision to communicate early to our members is nothing more than a negotiating tactic designed to elicit a reaction and leverage North Carolina families by creating unnecessary fear and stress on them.

We will remain at the negotiating table as long as it takes to reach an agreement. We hope UNC Health joins us there and works toward an agreement that is affordable and in everyone's best interests.

We value our relationship with you and will continue to keep you updated on our negotiation. In the meantime, please reach out to your UnitedHealthcare representative if you have any questions.